CPC
Comprehensive Primary Care

Medication Management Action Group

A look at medication management workflows in primary care

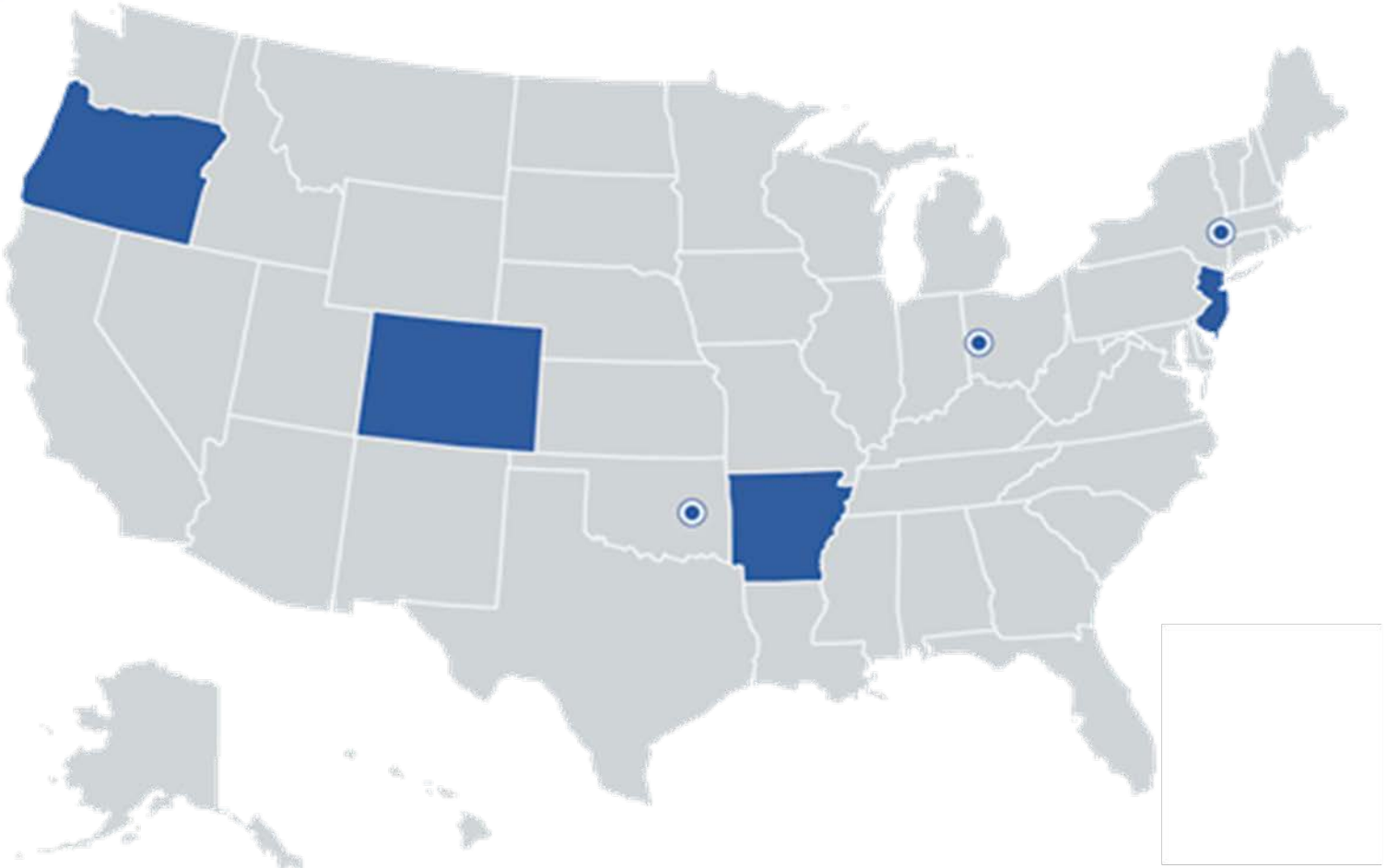
December 16, 2014

Moderator

Rose Langdon

TMF Health Quality Institute

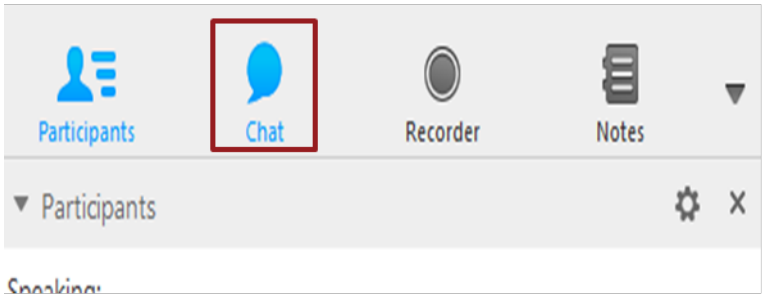
Click the arrow on the annotation toolbar, then point to your location…

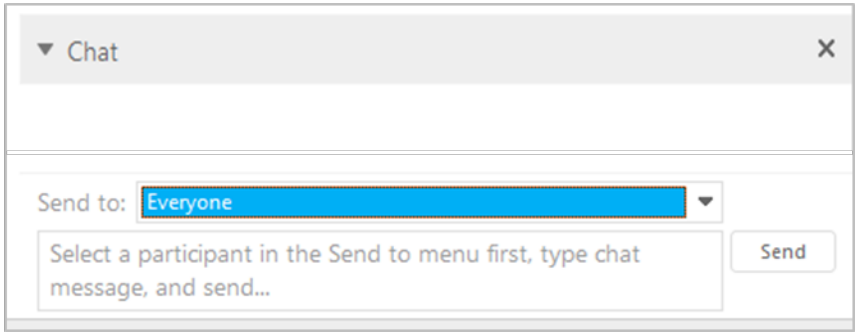


Source: Centers for Medicare & Medicaid Services

Live Session Pointers

- This is YOUR Action Group!
- Will be interactive, using chat, polls and the forum
- More activity means more learning!
- ***Chat now:*** ***What issues are you dealing with now at your site regarding Medication Management?***





Facilitators

Rachel Wallis and Jackie Crain,
TransforMED - Arkansas Region

Subject Matter Expert: Marie Smith

Peer Faculty

Marie Stacks & Alison Gray, PharmD (Arkansas)

David Bounds & Gina Garrison, PharmD (New York)

Overview:

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- What we discussed at our last live session
  - Medication management start-up
  - Incorporating a pharmacist into the practice team
- What has been discussed on the forum
  - Developing/adopting Team based protocols
  - Identifying triggers for medication management
- Planned discussion: Medication management workflows in primary care
- What else would you like to discuss today?

Follow-up

- Learning Assignment
- Pre-work
- Forum Questions

3 Ways to Experience the Collective Intelligence

USE YOUR TELEPHONE	CHAT	LISTEN
Share your sticky spots	Share your sticky spots	Catalyze insight from others
Ask questions that provoke new thinking	Ask questions that provoke new thinking	Prioritize action steps that you might take on Monday
Share your experience to reduce ambiguity for others	Share your experience to reduce ambiguity for others	
	Network with peer practices in other CPC markets	

Little Rock Family Practice: West and Central Clinics

- Little Rock, Arkansas
- 12 MDs
- 31,000
- Three care managers and four health maintenance FTEs
- Allscripts TouchWorks
- Independent group practice

LRFP MM Workflow/Protocol Development

- Start-up and Provider Buy-in
- Current workflow involves:
  - Physician referral
  - Clinical protocols
    - MTM, Warfarin, Diabetes
  - Group Visits
- Measurement

Protocols/Workflows

- *PDF file is located on a tab at the top of your WebEx page*

Albany Medical College Faculty Group Practice

- Latham, NY
- 9 Providers
- 3,591 Empanelled Patients
- 2 RN Care Managers
- Allscripts Touchworks

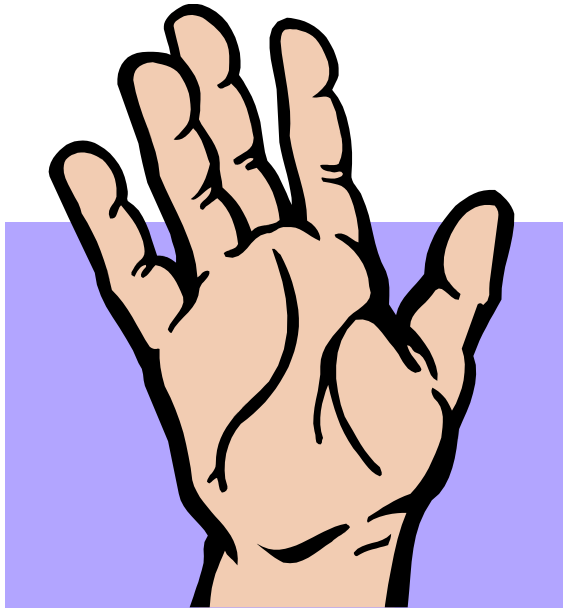
Albany Medical College Faculty Group

- Start-up and Provider Buy-in
- Current workflow involves Pharmacist and Pharmacy students
- 2 Basic Workflows/Protocols (see attached)
  - Med History
  - Interoffice “tasks”
- Measurement

Protocols/Workflows

- *PDF file is located on a tab at the top of your WebEx page*

Share your questions and sticky spots.



Raise Your Hand

Whiteboard Notes

Do you know what your state's regulations are for the ability to develop a collaborative drug therapy (CDT) program?

Yes

No

Do you currently have a CDT program in place?

Yes

No

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Collaborative Problem Solving
CPC Collaboration Site MM Forum

Next Action Group Live Session

Date and Time	Title
Feb. 17, 2015 – 2:00 pm ET	Topic TBD

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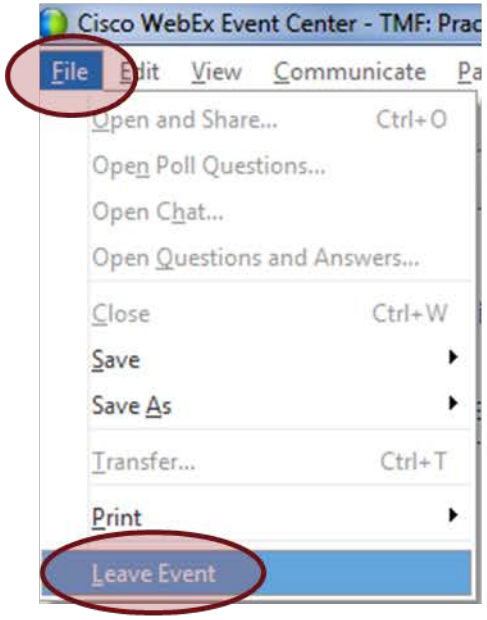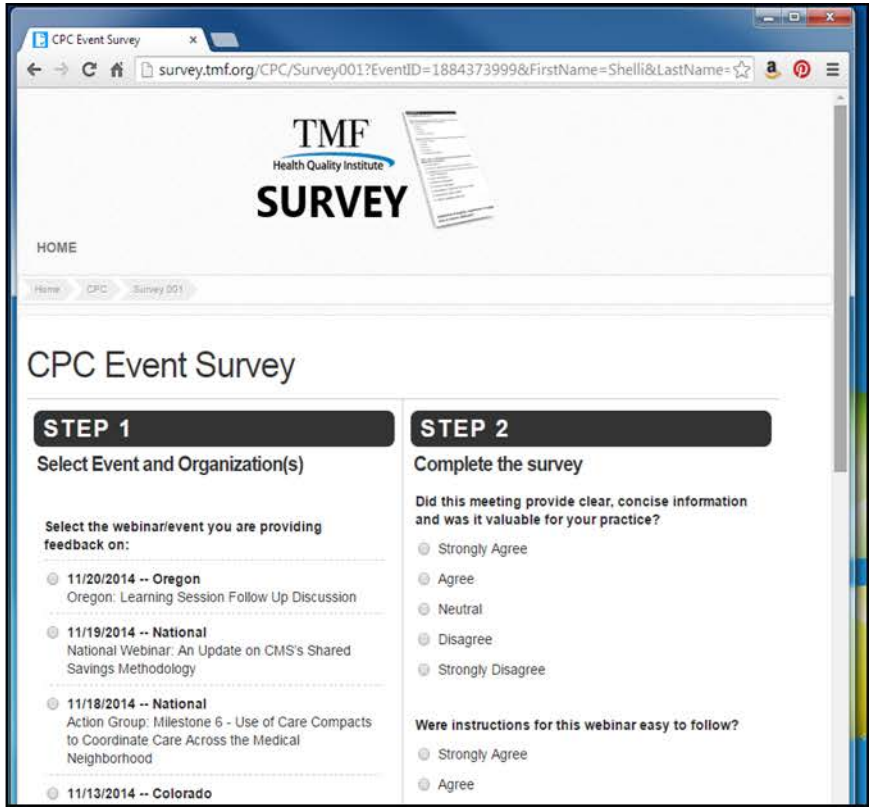
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