

**H1045 Preferred Care Partners Inc.
Dual Eligible (All Dual) Special Needs Plan**

Model of Care Score: 100.00%

3-Year Approval

January 1, 2015 – December 31, 2017

Target Population

The Preferred Care Partners Inc. (PCPI) Dual Eligible Special Needs Plan (D-SNP) serves members who are: 18 years of age or older, entitled to Part A, enrolled in Part B of Medicare and eligible for assistance under the Medicaid program. These members must also reside within Miami-Dade or Broward counties in Florida.

The D-SNP population consists of approximately 2,855 members. Females comprise 61 percent of membership and 87 percent of them are over age 65. The remaining 39 percent of members are male and 80 percent of them are over age 65. The majority of members (57 percent) are Hispanic while White and Black members comprise 6 percent of the population each.

The most common diagnoses within the membership are: diabetes mellitus, coronary artery disease, chronic obstructive pulmonary disease and congestive heart failure. Cognitive impairment is also a concern within this population.

PCPI recognizes that several social and environmental factors and can also have an impact on members' living needs and health. Among them, 25% of the population lives alone and a number of members (27.5 percent in Miami-Dade and 17.5 in Broward Counties) have incomes below 125 percent of the federal poverty guideline.

Provider Network

PCPI's network includes primary care physicians and specialists, such as endocrinologists, cardiologists, pulmonologists, oncologists and mental health providers. The D-SNP has an extensive network of acute care providers with expertise in: trauma, burns, emergency, surgery, heart, digestive and cancer care. In addition, the plan contracts with facilities that provide diagnostic and treatment services to meet their members' specialized needs. These facilities include, but are not limited to: outpatient facilities, rehabilitative and long-term care facilities, skilled nursing facilities, behavioral/mental health facilities, laboratories, home health agencies and pharmacies.

Care Coordination and Management

Within 90 days of enrollment, the nurse case manager (NCM) administers a comprehensive health risk assessment (CHRA) tool to each member that evaluates his or her medical and mental history and functional, cognitive and psychosocial status. The NCM conducts reassessment annually, or sooner, if there is a change in the member's condition.

After completion of the initial CHRA, PCPI distributes the results and acuity stratification to the interdisciplinary care team (ICT). The ICT uses this information to develop an individualized care plan (ICP) within 30 days of CHRA completion. The ICP includes the following elements: member-focused interventions, short and long-term goals and corresponding time frames for completion, potential barriers to goal completion, cultural/language preferences, healthcare preferences, visual and hearing needs/limitations, educational needs, assessment of activities of daily living, family involvement and services needed. The NCM reviews the ICP during each member interaction to monitor appropriateness and make changes as necessary. Following the initial meeting, the ICT meets annually to review the ICP, or sooner, based upon any significant health status changes that may require more frequent communications and ICP updates.

PCPI determines the composition of the ICT based on the member's CHRA results, acuity stratification and specific needs. At a minimum, the ICT includes: the NCM, the primary care physician, social worker, member and/or caregiver. Ad hoc members include the plan's medical director and/or delegated physician, clinical pharmacist and the behavioral health vendor.

This MOC summary is intended to provide a broad overview of the SNP's MOC. Although the full extent of any MOC cannot be conveyed in a short summary, this summary provides the reader with a general overview of how the SNP addresses beneficiary needs.

For more information about this health plan refer to the Special Needs Plan's website at: <http://www.mypreferredcare.com/en/members/main.aspx>