

**Attention:** All Medicare Advantage Organizations, Medicare Advantage Prescription Drug Organizations, Section 1876 Cost Contracts and Prescription Drug Plan Sponsors



The Centers for Medicare & Medicaid Services (CMS) is pleased to announce that registration is open for the *2017 Medicare Advantage & Prescription Drug Plan Fall Conference & Webcast*.

This all-day event will be held on **September, 7, 2017 from 9:30 AM – 4:30 PM EDT** as CMS provides important information for MA organizations and Part D sponsors. **Continuing education credits are available for this conference. CMS does not charge a conference fee.**

**Session Topics Include:**

- Parts C&D Past Performance Analysis
- Encounter Data
- Leadership Chat & Roundtable
  - Applications/Contracting Process
  - Beneficiary Outreach
    - Update of Enrollment & Appeals
  - Problems After January 1<sup>st</sup>
    - Audit and Program Policy Feedback Loop
    - The Importance of Early Communications with CMS
- The Medicare Beneficiary Ombudsman and Medicare Plans: Working Together
- Appeals, Grievances, and Complaints: Identification and Processing

**Important Message:**

Should on-site registration reach its capacity, please note that this event will also be administered virtually via a simultaneous webcast.

While registering for this event, please keep in mind of the following:

- Every participant must register separately for this event.
- Your confirmation is unique to your registration.
- Please do not forward your confirmation to another individual.
- Please use the email address that is affiliated within your organization when you register rather than your personal email address.

## Registration Information

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### **In-Person Registration Information:**

**A limited number of seats are available to attend in person.** Representatives from MA and Part D organizations and CMS' Central Office staff who prefer to attend this event in Baltimore, Maryland will be accepted on a first come first served basis.

- Participants planning to attend in-person are encouraged to register by **6pm EDT, Friday, August, 25, 2017.**

### **Foreign Nationals Information:**

- **To ensure all Foreign National visitors information is compliant with CMS' Security requirements, all Foreign Nationals** who would like to attend this event in-person, must complete their registration by **6 pm EDT, Friday, August 11, 2017.**

### **In-Person Travel Information:**

Any travel and lodging expenses will be the responsibility of the attendee. For additional hotel and travel information, please visit our website [here](#).

- **In-Person Registration Link: CMS 2017 MA & PDP Fall Conference (In-person)**

### **Webcast Registration Information:**

Participants who register in advance will receive a confirmation email with other event details. Registration is limited, so please register early to guarantee your spot.

- **Webcast Registration Link: [CMS 2017 MA & PDP Fall Conference \(Webcast\)](#)**

### **Issues with Registration:**

This event does not require a password. However, if you previously registered and/or attended a CMS webinar training or webcast event using CMS' Adobe Connect, you may be prompted to enter a password associated with your email address.

### **Adobe Connect Password Reset Issues:**

If you have forgotten your CMS Adobe Connect password, please email [webinar@cms.hhs.gov](mailto:webinar@cms.hhs.gov) and [CTEO@cms.hhs.gov](mailto:CTEO@cms.hhs.gov) for assistance.

### **Changes/Cancellations:**

**IMPORTANT MESSAGE:** If your organization's representative is unable to attend this event and to comply with CMS' Security and Homeland Security's [Real ID Act](#), we can no longer allow participants to automatically change participants.

Please email us immediately at [CTEO@cms.hhs.gov](mailto:CTEO@cms.hhs.gov) and call us at 410-786-3207 regarding this change.

### **Additional Conference Details:**

If you have additional questions regarding this conference, please contact CMS via email at [CTEO@cms.hhs.gov](mailto:CTEO@cms.hhs.gov).

To learn more about this event, past events and future events, please visit our website [here](#).