

HPMS E-Mail

Date: November 12, 2015

Subject: User Group Call - Good Cause Process and Operational Changes

Message:

CMS' Medicare Enrollment and Appeals Group, Division of Enrollment and Eligibility Policy (DEEP), will be hosting a Plan User Group Call on Wednesday, November 18, 2015 from 3:30 – 5:00 PM EST. The topic of this call is the Good Cause policy and related operational changes. On this call we will clarify the policy and provide answers to recent questions we've received from plans in preparation for the transition of the workload from CMS to plans starting January 1, 2016. We will also share best practices from CMS' experience in processing Good Cause requests to help plans find efficiencies and meet expectations. We hope you can join us for this session.

To register for the call and obtain dial in information, including presentation materials, please visit <http://www.msginc.com/registration/>. If you have difficulties registering, please contact Winsome Higgins at Winsome.Higgins@cms.hhs.gov or at 410-786-1835.

We encourage plans to submit questions prior to the call. Please send them to the CMS PDPENROLLMENT mailbox at PDPENROLLMENT@cms.hhs.gov.