

Amy Bernstein, J.D.

Amy Bernstein is the founding director of the New York City Health Insurance Information Counseling and Assistance Program (HIICAP), a unit of the NYC Department for the Aging. HIICAP educates New York's diverse 1.3 million seniors, caregivers and professionals with current, impartial information on health care coverage entitlements and options. Medicare, Medigap insurance policies, Medicare HMOs and PPOs, Medicaid eligibility, low-income Medicare beneficiary programs, prescription drug coverage and long-term care issues are the important topics on which she lectures.

HIICAP has a corps of trained volunteer counselors at sites in all boroughs who assist seniors with free one-on-one counseling on their problems, choices and paperwork with regard to their health care coverage. HIICAP also maintains a telephone Helpline Monday to Friday where callers can obtain answers to pressing problems and get a referral to a HIICAP counseling site in their neighborhood. Arrangements are available for bi-lingual assistance