

**H8822 Advantage Health Solutions Inc.  
Dual Eligible All Dual Special Needs Plan**

**Model of Care Score: 93.33%**

**3-Year Approval**

**January 1, 2015 to December 31, 2017**

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**Target Population**

The ADVANTAGE Health Solutions, Inc. (ADVANTAGE) member population resides in the following five Indiana counties: Marion, Johnson, Hamilton, Hancock, Johnson and Morgan. As of February 2014, ADVANTAGE had 93 D-SNP members consisting of 69 females and 24 males. The majority of members are Caucasian or white and 40 percent members are African American or black. Over 30 percent of members are younger than 65, which might indicate a need for well-coordinated Medicare and Medicaid benefits. Based on Health Risk Assessment (HRA) data, 48 percent of members perceive their health as fair or poor, 13 percent had two or more inpatient admissions in the past 12 months, 20 percent reported being depressed and 30 percent reported falling one or more times in the past six months. Half of the SNP's members have diabetes and asthma and 70 percent have hypertension. About half of members experience barriers to care, difficulty with household maintenance and limited access to transportation.

**Provider Network**

ADVANTAGE's provider network includes over 20 acute care facilities and medical centers. The SNP's network meets CMS network adequacy standards and provides medical specialists, mental health specialists, skilled nursing facilities (SNF), dialysis facilities, outpatient facilities and clinics. Members have access to primary care physicians (PCP) and specialists including but not limited to emergency medicine, endocrinologists, neonatal and perinatal medicine, cardiologists, hospitalists, oncologists and urologists.

**Care Management and Coordination**

The content and the methods used to conduct the HRA have a direct effect on the development of the Individualized Care Plan (ICP) and ongoing coordination of interdisciplinary care team (ICT) activities. HRAs are completed for members within 90 calendar days of enrollment and at least annually thereafter, or within one year of the last HRA.

ADVANTAGE integrates internal and external resources to create an ICT to care for each member. A dedicated SNP care manager (CM) coordinates care and communications with other members of the team. The primary team includes RNs, behavioral health clinicians, social workers, a pharmacy director and medical and behavioral physicians. The extended team includes the PCP and other specialists. The ICT, which is directed by the member's primary medical provider, uses internal processes and systems to coordinate care, track tasks and consultations by other team members along with all PCP and practitioner communications.

All members have a personal health record that contains their clinical history. Members may access their personal health information through their ADVANTAGE health coach or CM.

The ICP is developed in collaboration with the member and PCP during the ICT conference. Essential components of ICPs include but are not limited to: self-management goals and objectives, personal health care preferences and services tailored to the member's needs. The complexity of the ICP matches the member's stratification level: Level I: Care Coordination; Level II: Care Coordination and Chronic Condition Management; Level III: Chronic Condition Management and/or Complex Case Management and Level IV: Complex Case Management. An ongoing part of a member's health status assessment is requiring the member's PCP to conduct a reassessment of chronic conditions and functional status at least every six months. The goal is to prospectively identify opportunities for early intervention and complex case management for the vulnerable subpopulation.

This MOC summary is intended to provide a broad overview of the SNP's MOC. Although the full extent of any MOC cannot be conveyed in a short summary, this summary provides the reader with a general overview of how the SNP addresses beneficiary needs.

For more information about this health plan refer to the Special Needs Plan's website at: <http://www.advantageplan.com/>