H3233 Premier Health Insuring Corporation Dual Eligible (Full Benefit) Special Needs Plan

Model of Care Score: 85.00% 3-Year Approval

January 1, 2015 – December 31, 2017

Target Population

Premier Health Insuring Corporation (Premier Health) intends to offer a D-SNP for Full Benefit Dual Eligible members who reside in Ohio. Premier Health D-SNP members are likely to have co-existing chronic conditions such as asthma, chronic obstructive pulmonary disease (COPD), coronary artery disease (CAD), diabetes, heart failure, depression and serious mental illness. Members may also experience psycho-social issues including poverty, homelessness, family dysfunction, addiction and lack of resources.

Provider Network

Network providers include acute care hospitals and medical centers offering in-patient care services; hospital-based emergency departments and urgent care centers; skilled nursing facilities (SNF); rehabilitation centers and rehabilitation or restorative therapy specialists; long term care centers; home care agencies offering home health services (clinical assessments and treatment, wound management, home safety assessments and home-based end-of-life care); durable medical equipment (DME) providers; pharmacies and clinical pharmacists; outpatient centers (dialysis facilities); radiology and diagnostic facilities; ancillary providers, primary care practitioners (PCP); behavioral health and medical specialists pertinent to targeted chronic conditions. Telemonitoring and telemedicine services will be offered for unique patient populations through a few of the larger hospitals within the network.

Premier Health D-SNP contracts with internists, family practitioners and geriatricians, allergists, cardiologists (general and interventionists), chiropractors, emergency medicine physicians, endocrinologists, dermatologists, gastroenterologists, gynecologists, hospitalists, pulmonologists, obstetricians, oncologists, ophthalmologists, orthopedists, nephrologists, neurologists, neurologists, neurosurgeons, general surgeons, thoracic surgeons, transplant specialists and urologists. The network also includes facilities and providers who specialize in a wide variety of behavioral health and drug and alcohol treatments. Premier Health contracts and credentials providers such as physical therapists, occupational therapists, speech pathologists, laboratories and radiologists.

Care Management and Coordination

Premier Health D-SNP uses an internally developed health risk assessment (HRA) that includes information on use of services, access barriers, caregiver supports, assistance with daily

activities, medical and behavioral health conditions and lifestyle risk factors. The member's responses to the HRA are used to begin the development of an individualized care plan (ICP). The HRA is sent to each member on an annual basis to identify changes in health. The HRA results are reviewed, analyzed and stratified by care managers (CM) and lifestyle health coaches. The PCP along with the interdisciplinary care team (ICT) develops an ICP for each member based on their physical and behavioral health status, lifestyle risks, types of services needed, where services are provided, level of understanding of their diseases and management of those conditions, support from caregiver(s) and social needs.

The primary responsibility of the coordination of a member's ICP is assigned to the CM who communicates with the member, caregivers, the PCP, the providers who treat the member and members of the ICT. ICT membership includes, but is not limited to, nurses with specialized training, social workers, transition coordinators, pharmacists, lifestyle health coaches, medical director, specialists, home care or other ancillary providers. The ICT meetings help facilitate communication across providers such as behavioral health providers, ancillary services, home care agencies, hospitals, SNFs and the community and the goal is to help members gain access to timely care, improve health outcomes and ensure appropriate utilization of services in the appropriate setting.

This MOC summary is intended to provide a broad overview of the SNP's MOC. Although the full extent of any MOC cannot be conveyed in a short summary, this summary provides the reader with a general overview of how the SNP addresses beneficiary needs.

For more information about this health plan refer to the Special Needs Plan's website at: <u>www.PremierHealthPlan.org</u>.